



CQT SITE VISIT REPORT

SITE INFORMATION:

Date of Visit: _____ **Start/End Time:** _____
County: _____ **Hospital Name:** _____
Building/Unit: _____
Contact(s): _____
Program Type: _____ **Population Type:** _____
Daily Attendance: _____ **No. of Interviews:** _____
CQT Team(s): _____

GENERAL SUMMARY:

CQT Staff Comments: *Includes Xth visit of fiscal year; if the visit was announced or unannounced; staff reception of CQT teams; where interviews took place; etc.*

Consumer Comment Summary: *Summary of "hot topics" and frequently heard comments during consumer interviews.*

Program Staff Comments: *Includes how the Immediate Site Visit Report was relayed to program staff and any additional information shared by staff.*

INDIVIDUAL COMMENTS/CONCERNS:

The following consumers gave permission to use their name with staff to address individual concerns and requests.

- 1. If a consumer gave permission to CQT to report their name and request to staff, it is recorded here. Consumer names are NEVER included in the written report but are given to staff during the oral Immediate Site Visit Report at the end of the visit.**
 - Any staff feedback about the request is recorded here.

The following consumers did NOT give permission to use their name with staff to address individual concerns and requests.

1. If a consumer had a concern or suggestion but did not give permission to use their name with staff, it is recorded here.
 - Staff feedback about the concern or suggestion.

INDEX OF CONSUMER COMMENTS BY SUBJECT AREA:

Some comments have been paraphrased for clarity.

Unit Staff Attitudes and Performance:

List of anonymous comments about program staff from all interviews

Classes, Programming & Daily Activities:

List of anonymous comments about daily programming and classes from all interviews

Community Involvement & Participation:

List of anonymous comments about outings, extracurricular activities and interaction with the community

Vocational Services:

List of anonymous comments about vocational or educational classes, opportunities and achievements

Case Management & Entitlements:

List of anonymous comments about case management and entitlements from all interviews

Facility, Food & Related Services:

List of anonymous comments about the facility/building, transportation, food and other services

Forensic & Criminal Justice Services:

List of anonymous comments about forensic and criminal justice services from all interviews

Resident Rights and Grievance Services:

List of anonymous comments about resident rights and grievance services from all interviews

Clinical MH Services & Staff:

List of anonymous comments about clinical MH services, medications and symptoms from all interviews

Somatic/Medical Services:

List of anonymous comments about somatic medical services from all interviews